

An aerial sketch of a residential development. The sketch shows a grid of buildings on the left, a central pond with a bridge, and various green spaces with trees and paths. The drawing is done in a light, sketchy style with green and blue tones.

Engagement summary

Hayes Gardens Leicestershire

Blaby District Council & Santander UK

August 2024



In May and June 2024, Santander UK (Santander) and Blaby District Council (BDC) undertook an engagement exercise with the community regarding the proposed Hayes Gardens development.

The engagement exercise included a series of in-person drop-in events, the creation of a dedicated website (www.hayesgardens.co.uk), an online briefing, and the delivery of a newsletter and feedback form to residents across Enderby and Narborough.

This engagement provided the community with the chance to speak with the team involved in the plans, ask questions, and provide feedback on the emerging vision.

We are sharing this summary of the engagement's key findings, along with an outline of next steps.



Our engagement exercise included:

3
in-person drop in events

324
attendees at our events

224
comments on our interactive map

686
completed feedback forms

10,249
visits to the website

100,000+
people reached via social media adverts

The screenshot shows the website interface for Hayes Gardens. At the top, there are navigation tabs for 'Proposals', 'Sustainability', 'Ecology', and 'Have your say'. The main content area features several key findings:

- Sustainable location:** Delivering homes in the right places. An aerial view of Narborough and Enderby is shown.
- Sustainable design:** A forward-thinking approach to the community. An image of a hand plugging a charging cable into an electric car is shown.
- Promoting active lifestyles:** Green space, travel, and more. Images of people cycling and walking a dog are shown.

At the bottom, there is a 'Have your say' section with the text: 'We want to hear from you. We are carrying out an engagement exercise with the local community to understand local priorities. Where possible, the feedback we receive will be used to help shape our plans.' A 'Have your say' button is visible at the bottom right.

Community feedback

We received feedback from the community on a range of issues. Below is a summary of some of the key themes that arose during engagement.

Impact on local amenities

Community feedback	Project team action
<ul style="list-style-type: none"> - There are existing capacity issues with local healthcare providers and more housing would make this situation worse. - Local schools near the site, such as Brockington College, are full, so there would need to be substantial thought given to how education of any future residents is catered to. - The plans should include a new school or healthcare facility given the size of the plans and the issues the local area is already facing. 	<ul style="list-style-type: none"> - Engage with educational and healthcare service providers as the proposals come forward to understand local need. - Provide any facilities that are required to mitigate the impact of the development and meet the need generated from the development.

The loss of Enderby Golf Course

Community feedback	Project team action
<ul style="list-style-type: none"> - The golf course provides valuable green space for the local community. - The golf course is valuable given that it is one of a few public golf courses in the local area. - Concerns that if the golf course were to close it would mean that people need to drive in order to access similar facilities. - The golf course currently helps to provide people with space to be active and boost their health. 	<ul style="list-style-type: none"> - Consider how opportunities for exercise and recreation can be incorporated into the plans to ensure that the community still has access to quality leisure space. - Ensure that any new areas of recreation space proposed on the site can be made as accessible as possible to residents of Enderby and Narborough through exploring opportunities for enhanced walking and cycling connections.

Community feedback

Highways impact

Community feedback

- Roads in the local area are already congested and traffic is already a problem.
- Peak time traffic is a particularly acute issue locally.
- Local roads are not designed to accommodate large quantities of traffic.
- Additional traffic arising from Hayes Gardens would worsen the existing situation substantially.

Project team action

- Continue to consider access arrangement opportunities for the site and how this can be delivered most effectively.
- Work with Leicestershire County Council and other relevant authorities in order to understand.
- Explore opportunities for enhancing sustainable transport (including walking, cycling, and public transport) to and from the site, in order to reduce the reliance on private cars for travel.

Green space and biodiversity

Community feedback

- A desire to see existing green spaces in the local area remain green and free from development.
- A preference for brownfield development if houses are to be built locally.
- A concern that any development on the site would lead to negative consequences for the wildlife that currently utilise the site.
- Scepticism that a development of this nature could deliver a net gain in biodiversity.

Project team action

- Continue to explore opportunities for ecological enhancements across the site.
- Consider opportunities to enhance existing wildlife habitats and create new ones.
- Work with relevant organisations to consider how the plans can best respond to local biodiversity needs.